



Dear        Guests;  
Welcome to our White City Beach Hotel!

We have prepared this information guide so that you  
can easily access the services we think you may need  
during your stay in our facility.

We want you to know that our goal is unconditional customer  
satisfaction.

Thank you for choosing us.

Best regards,

*White City Beach Hotel*

whitecityhotels.com

**444 36 32**



## WHITE CITY ADULT ONLY EXPERIENCE

- Modern and comfortable rooms specially designed for adults
- Special relaxation areas for couples
- Jacuzzi by the pool
- International cuisine evenings in the main restaurant
- Premium Coffee options
- Romantic Dinner at the Beach A la Carte Restaurant
- Special Organizations for Couples
- A romantic concept with fine details for honeymoon couples
- Outdoor and indoor Fitness areas
- Butler service upon request (Paid)

## FOOD & BEVERAGE/RESTAURANTS

Breakfast	07:30-10:00	Ana Restaurant
Late Breakfast	10:00-11:00	Ana Restaurant
Lunch	12:30-14:00	Ana Restaurant
Evening meal	19:00-21:00	Ana Restaurant
Night Dinner	00:00-01:00	Ana Restaurant

- For hygienic reasons, we kindly ask you not to wear beach clothes to breakfast and lunch, and not to wear shorts, slippers, short pants or tank tops to dinner.
- Operation dates and times of the units will be determined by the management according to seasonal conditions.

## INTERNATIONAL CUISINE EVENINGS

Mexican Buffet	Monday
Mediterranean Buffet	Wednesday
Italian Buffet	Friday
Turkish Buffet	Saturday



## A'LA CARTE RESTAURANTS

The White World Cuisine	19:00-21:30	Reservations can be made for the restaurant, which is open on certain days of the week, using the White City Hotels Application.
Terrace Taverna	19:00-21:30	

- All A'la Carte restaurants require a reservation at least one day in advance via the White City Hotels application. If you need assistance, you can contact our guest relations staff at (112).
- It is free of charge for a one-time use for stays of 6 nights or more, by choosing from The White World Cuisine or Terrace Taverna Ala Carte Restaurants. It can be used a second time for a €10 cover charge.

## SNACKS AND APPETIZERS

Burger House (Pool Snack)	14:00-17:00	Every day
Mediterranean Snack (Beach Snack)	12:00-17:00	Every day
Gozleme Service (Pool Snack)	11:00-14:00	(Closed on Sunday)
Ice Cream Service	15:00-17:00	Every day
Lobby Patisserie	10:00-19:00	Every day

## BARS

Lobby Bar	10:00-19:00	Standard Alcoholic and Non-Alcoholic Beverages Premium, Kalve, Varieties...
The White Beach Club Bar	10:00-18:00	Soft Drinks, Beer and Wine
The White Pool Bar	10:00-00:00	Standard and Selected Import Category Alcoholic and Non-Alcoholic Beverages...
Coffee Lounge	10:00-00:00	Selected Kalve Varieties...
Vitamin Bar (Paid)	09:00-00:00	Freshly Squeezed Fruit Juices...

\* By law, alcoholic beverages are not served to guests under the age of 18.

All inclusive concept is valid between 10:00-00:00.

(00:00-10:00 Paid)



## FREE SERVICES

- Open buffet; Breakfast, Lunch, Dinner (Self Service)
- International cuisine evenings in the main restaurant
  - Romantic Dinner selection at Sahil A la Carte Restaurant (accommodation of 5 nights or more)
- Standard and selected import category at the Pool Bar between 10:00-00:00  
*alcoholic and non-alcoholic beverages*
- Beer, wine and soft drinks at the Beach Bar.
- Standard alcoholic and non-alcoholic beverages and premium  
*coffee varieties at the Lobby Bar*
- Premium Coffee Options
- Snack Bars (FastFood Varieties)
- Animation shows
  - Indoor / Outdoor Fitness area
  - Parties and DJ Performances
  - Health Activities and Dance Courses
  - Table Tennis, Darts
- Wi-Fi in the lobby and public areas
  - Use of Turkish Bath and Sauna at White Sense SPA
- TV Corner
- Hall Zone
- Use of jacuzzi by the pool
- Space available for early check-in and late check-out
- Wheelchair
- Special White City Cocktails
  - 1Bottle of Water (1.5 lt) in the room
- Turkish coffee
- Soft drinks in the minibar

## PAID SERVICES

- Freshly squeezed fruit juices
- Import beverage types
- signature cocktails
- Butler service
- In-room security safe
- Alcoholic drinks in the minibar
- postal service
- doctor service
- internet corner
- Accelerated Internet usage
- In-room Wi-Fi usage
- Telephone and Fax usage
- Hairdresser service
- Photographer
- Rent a Car
- Foosball
- Water sports
- Nargile
- Towel change



- Market, boutique, leather, jeweler, silversmith and souvenir shop
- Laundry, ironing and dry cleaning services
- Massage, scrub and steam room at the spa center
- Food and beverage services after 00:00

#### ENTERTAINMENT PROGRAM

Dear guests, our in-hotel animation team is on duty to provide you with an unforgettable holiday with daily entertainment programs, sports activities and evening shows. Daily activity programs are broadcasted by the pool and in the **reception area**.

- Cocktail nights
- White Party on the Beach
- DJ & Percussion performances
- Chill-out nights with wine at White Beach Club
- Beauty activities & Dance courses during the daytime activities

#### SPA & BEAUTY CENTER (768)

It is open every day between 08.00-20.00. For reservations and information, please call 7681 from your in-room phone.

#### ROOM SERVICE (721)

You can find the price list in your room for room service, which you can receive between 08.00-21.00. You can place your orders by calling 721.

#### MINIBAR

The non-alcoholic drinks in the minibar in your room are filled once, free of charge, on your check-in day. Alcoholic drinks are extra. Please contact the reception to refill your minibar.

#### GUEST RELATIONS (712)

Guest relations is at your service at the desk in the lobby area to assist you with all your questions and requests.



## SPECIAL DINNER ORGANIZATION (712)

You can surprise your loved ones with our special dinner organizations and turn your special day or celebration into a unique feast. Please contact Guest Relations for detailed information.

## DOCTOR (0)

The doctor's office is located in the lower floor lobby (-1) and provides service with a nurse on duty between 09:00-18:00. You can contact the reception at any time you need this paid service.

## TELEPHONE

To call another room, simply dial the room number. For calls outside the hotel, press 9 to get a line and then dial the number you want to call. Calls outside the hotel are charged.

## ROOM CARD

For security reasons, room numbers are not written on your room cards. Keep your door card with you during your holiday. If you lose it, please contact the reception.

Please show your room door card to the security personnel when entering and exiting the hotel.

The fee for losing a room card is €10.

## TOWEL CARD

You can collect your beach towels from the SPA by giving your towel cards to use at the beach and pool, and you can collect your cards by returning your towels to the SPA center after using your towels. Towel collection hours are between 08:00-12:00 and change hours are between 16:00-19:00. Towel change on the same day is charged as a €1 washing fee.

## INTERNET

Our wireless internet service is free of charge in the general areas and rooms of our facility.

You can get your password from the reception. You can purchase optional paid high speed internet online. Payment is made to the reception.



#### LAUNDRY

There is a laundry form and bag in the closet in your room. After marking your requests on the laundry form, put your clothes in the laundry bag and leave it on your bed with the form. For detailed information, please call the reception or guest services officer.

#### ACCEPTING VISITORS

Since our facility operates on an 'All Inclusive' system, a daily fee is applied in case of external visitors. Please inform the reception in advance of your visitors and fill out the registration form. Visiting hours are 10:00 - 21:00.)

#### LOST/FOUND ITEMS

Please contact the reception for your lost items.

#### IMPORTANT REMINDERS

- Check-in time at our hotel is 14:00 and check-out time is 12:00 on your departure day. To request a late check-out, please contact the reception for availability and prices.
- Your comments are very important to us. Please fill out the survey form in your rooms for your requests and suggestions.
- Please use the safes in your room by contacting the reception to keep your valuables. Otherwise, the hotel management cannot be held responsible for your lost valuables.
- Our facility is monitored 24 hours a day with audio and visual camera systems for your safety.
- Do not leave your belongings unattended in public areas.
- Smoking is prohibited in closed areas and rooms and legal action will be taken and a fine of €90 will be applied.
- We kindly ask that you follow the relevant instructions when using the pool and do not make sunbed reservations.
- It is forbidden to take food and beverages outside the restaurant for food **safety reasons.**
- Hotel management reserves the right to change or cancel operations depending on weather conditions.

Pets are not allowed in our hotel.