

DEAR GUEST

Welcome to our hotel.

We would like to shortly inform you about our hotel.

- Following your check-in, you will be equipped with an anti-allergic wristband indicating your Ultra All Inclusive stay. A green band for age 18- and a red band age 18+ (A green band cannot get alcohol.)
- **Check-in is at 14:00. You may participate in hotel activities while waiting for your room. You are required to leave your room until 12.00 for check-out. If you would like to use your room until your later departure, you may contact reception to check availability (for a fee).**
- Power will be activated as you place your card in the Energy Saving Box on the wall next to bathroom door as you enter your room. Please remove the card from the box while leaving the room.
- You will be required to pay for a new card in case of losing your room card. (**10 Euro/USD**)
- Please report any missing or broken furniture in the room to the reception immediately as you enter the room, as you may be held responsible if such case will be discovered at the end of your stay. You will be required to pay for any damage you cause in your room or inside the hotel.
- Air Conditioner will automatically be disabled when you leave your balcony door open.
- You may get information about the 'Safe for Rent' in your room from the Reception.

Our hotel is not responsible for loss of valuables and cash. Safe FEE = 2.- \$/E per day

- Your towel cards will be handed to you by the reception during your check-in. Beach towel change is free once a day. You are kindly requested not to use room towels on the beach, in sauna or pool. **Lost Towel Card cost 10 Euro**
- Beverages your minibar is filled with on the day of check-in and a Big Bottle of Water daily is free.
- Call numbers **1000-1001** for Reception, and dial room number to call any room.
- In case of fire hazard dial **'0'** and report to Central Office.
- If you need laundry service, you may use the laundry bag in your wardrobe. If you leave your laundry bag on your bed with a laundry list, your bag will be collected by the Laundry Attendant.
- Laundry Service is available during hours **08:00 -17:00. EXTRA CHARGE**
- Main Restaurant, Shopping Center, Hairdresser, Indoor Swimming Pool, Turkish Bath-Sauna, Fitness Center, and Meeting Hall are located under Pub Bar. Billard is located inside Pub Bar. **Billard FEE 1 Hour =6.- \$**
- Disco is below the floor where reception is located. Open during hours **23.00 – 02.00.**
- You are recommended to use slippers in swimming pools and on the beach.
- All-Inclusive system is available for **24 hours** on our facility.
- We kindly ask you not to bring food or beverages to your room.
- **Ottimo A'la carte Restaurant** is free **once for 7 day and longer** stays provided that you book a reservation at least 1 day earlier.
- Our Guest Relations Department is available all day for your complaints and requests.
- We wish you a pleasant holiday at our hotel, and would be very happy to host you again.

PAID BEVERAGES: Turkish Coffee, Fresh-Squeezed Fruit Juice, Import Alcohol Beverages that are not included to all-inclusive, all bottled beverages.

Meal Times : (OPEN BUFFET) ALL-INCLUSIVE...

Breakfast	07:00 – 10:00	MAIN RESTAURANT
Brunch	10:00 – 10:30	MAIN RESTAURANT
Lunch	12:30 – 14:00	MAIN RESTAURANT
Dinner	19:00 – 21:00	MAIN RESTAURANT
A La Carte Ottimo	19:00 – 21:00	Free
Snack	11:30 – 16:30	BEACH BAR
Lobby Bar	10:00 – 24:00	
Pool Bar	24 HOURS	
Beach Bar	10:00 – 18:00	
Disco Bar	23:00 – 02:00	
Pastry – Tea - Coffee	10:00 – 18:00	LOBBY BAR
Night Soup	23.30 – 00:30	MAIN RESTAURANT
Night Buffet	02:00 – 06:00	MAIN RESTAURANT

NOTE : Do not leave children under 12 in the hotel, by the pool and on the beach unattended. Parents will be held responsible for any inconvinience.

HOTEL MANAGEMENT